

Dear Critical Path List Owners,

In the process of migrating over to a new platform we have encountered many compromises to the old system which have impacted some of your lists during this move. We are working very hard to straighten out the problems and enable our new servers to work smoothly and cleanly. In the process of the migration, we will be moving all lists off of LSoft's Listserv and moving to an open source product called Mailman. Mailman is used all over the world and is a very stable open source product. We believe that it will be much easier for you to manage than Listserv and will have many of the same features and much of the same functionality.

All of your lists and the users you have added over the years to your lists will be migrated intact into Mailman during the process. In order to minimize any impact, we will keep the email address for your list exactly the same, i.e. YOURLISTNAME@listserv.critpath.org

For more information about Mailman, please follow this link to their website and their documentation: <http://www.gnu.org/software/mailman/index.html>

This link is the User Guide to Mailman <http://www.gnu.org/software/mailman/mailman-member/index.html>

This link is the Mailman List Manager Guide <http://staff.imsa.edu/~ckolar/mailman/mailman-administration-v2.html>

We are very sorry for the unforeseen trouble this migration has caused you and the problems it has created thus far in doing the great work that you do. The Critical Path Project wants to be able to continue to support your needs and highly values its role as an internet service provider for an incredible network of hard-working, passionate advocates and activists. We hope that you will bear with us in this move. Once the dust settles, we feel that you will be very happy with the new services and will be able to do your work more effectively.

We will do our best to update you as we receive new information.

Again, our most sincere apologies,

The Critical Path Team

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